



SecurLOCK Equip

SecurLOCK™ Equip allows issuers to provide cardholders with the ability to control how, when and where their payment cards are used. Consumers want a simple and secure way to protect them from fraudulent transactions and they want it now. SecurLOCK Equip real-time transaction alerts and controls both meet and exceed these consumer expectations.

Benefit to You:

SecurLOCK Equip offers features to cardholders that give them ultimate control – and peace of mind. Cardholders can customize each card to match its usage profile using the features and preferences below:

- **Reduce Fraud Losses** – Cardholders can turn their cards on/off by payment channel (in-store, online, mobile, ATM, auto pay, etc.). Real-time transaction alerts will provide instantaneous payment information to help cardholders protect themselves.
- **Reduce Call Center Costs** – Cardholders can set locations, spend limits, merchant types, transactions types, get history and balance information all without having to place a call and speak to a support representative.
- **Improve Customer Service** – Self service functions, real-time transaction alerts and controls will provide cardholders with a superior experience that will increase satisfaction and help improve retention rates.
- **Increase Card Usage and Spend** – Real-time transaction alerts and controls will provide cardholders with a method to protect their payment information. The confidence and peace of mind provided by this service should make these types of cards the preferred choice of consumers.
- **Exceeds Industry Mandates** – Real-time transaction alerts exceed the recent industry requirements.

SecurLOCK Equip Features:

- Turn entire card on and off or by channel (in-store, online, mobile, ATM, etc.)
- Set transaction spend limits
- Select geographic locations where the card can be used
- Set merchant locations
- View recent transactions
- Receive alerts



mConsole Dashboard:

SecurLOCK Equip mConsole is a fully featured dashboard that provides support, analytics and usage information. This allows the FI to provide cardholders with the assistance they may require while using the SecurLOCK Equip mobile card control app. mConsole also provides the FI with powerful analytics that will help monitor suspicious activity, track card usage, identify trends by date, time, location and merchant category as well as providing user adoption data.

Dashboard:

- Total Users
- New Users
- Active Users
- Transaction Alerts
- Alerts by Category
- Transaction Controls
- Controls by Category

Access:

- Export data to spreadsheet
- Weekly views of the data

Customer Support:

- General Information
- Troubleshooting
- Reset Registration
- Customer Details
- Customer Activity
- On behalf Of

Reporting:

- View Generated Report
- View Scheduled Report
- Create Report

FI Configuration View:

- View configuration parameters set up through FI onboarding

Contact Us

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